



AirSense™ 10 Card-to-Cloud Devices

Thank you for purchasing ResMed AirSense 10 card-to-cloud devices. Below are a few things to note regarding these devices:

- **No built-in cellular connectivity.**

Our AirSense 10 devices with product codes 37314 (Elite) and 37316 (AutoSet) have no built-in cellular connectivity. Customer data cannot be sent to the cloud automatically after each nightly therapy session. To view your customers' therapy data, you will have to manually upload their data from their device's SD card into AirView. Whilst you won't be able to conduct remote monitoring, remote troubleshooting, and remote settings changes with these card-to-cloud devices, alternative methods are available.

- **No myAir compatibility.**

myAir will not work on AirSense 10 card-to-cloud devices, but users can see their nightly data on their device's home screen each morning. The following message will be displayed to the customer if they attempt to enter their AirSense 10 card-to-cloud device in myAir. *"The machine you entered is currently not supported in your region. Please register a different machine."*

- **Disclaimer recommendation for advertising AirSense 10 card-to-cloud devices.**

When advertising AirSense 10 card-to-cloud devices on your website or marketing materials, we recommend stating the following, so it's clear to the consumer that they're purchasing a card-to-cloud only device:

- "Current AirSense 10 devices do not have built-in cellular connectivity. This means the device has no wireless data transmission capability and no compatibility with myAir, ResMed's online support program and app."
- "Cellular connectivity is available only on specific device models. Wireless communication depends on network availability."

- **Device labelling for current AirSense 10 card-to-cloud devices.**

- **37314 – AirSense 10 Elite**

Existing devices contain myAir promotional materials (sticker and promotional insert) included by mistake. Serial numbers affected include 22211379569 - 22211383900.

Please advise your customers of this when they purchase this particular device.

Note: future device builds will not include myAir materials.

- **37316 – AirSense 10 AutoSet**

Existing devices include an addendum to advise customers that this device is not equipped with a wireless module. This addendum replaces content found in the User Guide regarding therapy data, data transmission and technical specifications.

If you have any questions, please contact your ResMed Account Manager.