ERROR CODES

320	Your card has insufficient funds
	Incorrect_cvc
	Your card was declined
	Your card has expired
309	EXCEPTION_DURING_PROCESSING
312	UNAUTHORIZED_MESSAGE
313	UNPROCESSABLE_MESSAGE
314	TOO_MANY_REQUESTS_MESSAGE
315	SERVICE_UNAVAILABLE
316	Payment gateway error (insufficient funds)
	Card number invalid – Check to make sure Visa, Mastercard or AMEX. All others invalid.

Please contact the Therapy Plans team at 1300 305 705 if you experience an error code that doesn't appear on the list above.

Updated 30th April 2021